1   Q-code Information Input

1. What if an error occurs when entering Q-code, such as entering information or uploading a file?

○ After checking the instructions and precautions, input and file upload methods, etc., please enter the information that meets the conditions.

○ For other inquiries about using the system, quarantine procedures after entry, etc., please contact the Center for Disease Control and Prevention at 1339.

2. Is it impossible to enter the country without using the Q-code system?

○ Since the Q-code system is a support program designed to provide rapid quarantine services to those entering Korea, immigration is conducted separately by immigration officials.

 - However, for those who do not use the Q-code, it may take a lot of time for document inspection upon entry, so please enter the information in the Q-code system before boarding the plane and complete the issuance of the QR code for a quick quarantine investigation.

3. Can I print out the QR code issued upon entering the Q-code and submit it on entry?

○ Upon arrival in Korea, present the QR code stored in your mobile phone or present the QR code printed on paper to quarantine officials.

4. I completed the entry to the Q-code system successfully and was issued a QR code. Do I have to bring the documents I entered when entering the country?

○ In case of incorrect information entry, loss of QR code, additional confirmation by the quarantine officer, etc., the quarantine officer may require PCR Negative Certificate, Vaccination Certificate, etc. Thus, you should carry the documents upon entry.

○ However, if you have completed entering quarantine information into the Q-code system and have received a QR code, you are not required to complete a separate health status questionnaire or special quarantine report distributed on the aircraft.

5. How do I correct the information if I input a wrong Q-CODE?

○ [Input] - Input previous passport number and Email address in STEP2 and press 'NEXT' button to write subsequently from the temporarily saved place

 - Or, on the menu [INPUT RESULT], inquire previously input passport number and Email address and click 'VIEW INPUT DETAILS' button to find 'CORRECTION' button at the bottom of the screen

2   COVID-19 Vaccination Information

1. Who is considered vaccinated?

○ Those who received the second (1st for Janssen) shot of WHO COVID-19 vaccine for emergency use * within 14 to 180 days or the 3rd (booster shot) shot at home or abroad

   * Pfizer, Janssen, Moderna, AZ, Covishield (AZ-Serum Institute of India), Sinopharm (Beijing), Sinovec, Covaxin, Novavax, Covovax, Cansino

2. Can I only input the details of vaccination without file upload?

○ It will be possible to proceed to the next input step after the completion of both the information input and the certificate upload.

- Except, if you have received the vaccination in Korea or you have registered the history of vaccinations in Korea, it is possible to connect the history of vaccinations with the resident registration number, so that it is not necessary to upload the file separately.

   * A foreigner without the alien registration number shall input a temporary number written in the confirmation of vaccination

3. Can I upload the "Vaccination Certificate" in languages other than Korean or English?

○ Please upload the certificate issued in Korean or English.

○ However, if the certificate is not in Korean or English, please submit an English or Korean translation with a translation certification document to the quarantine officer at the time of entry.

   * Personal translation requires authentication from notary institutions or embassies. Translation done by a certified translation office (including certified translators) does not require further authentication.

4. How do I enter my vaccination history into the Q-code system if I have a history of vaccination in both Korea and abroad?

○ If you have overseas vaccination history, select "Fully vaccinated abroad(Direct Registration)" in the Q-code system and enter and submit both domestic and overseas vaccination history.

○ Please not that only WHO emergency-approved vaccines* can be entered and submitted as vaccination history in the Q-code system, and non-WHO emergency-approved vaccines are not recognized as valid vaccinations.

   * Pfizer, Janssen, Moderna, AZ, Covishield (AZ-Serum Institute of India), Sinopharm (Beijing), Sinovec, Covaxin, Novavax, Covovax, Cansino

5. Can I be entered into the Q-code system if I received a vaccine not listed in the WHO COVID-19 vaccines for emergency use?

○ When entering vaccination information, it is possible to enter only WHO COVID-19 vaccines for emergency use*, and other vaccines are not permitted for entry.

   * Pfizer, Janssen, Moderna, AZ, Covishield (AZ-Serum Institute of India), Sinopharm (Beijing), Sinovec, Covaxin, Novavax, Covovax, Cansino

6. Can only those who have received COVID-19 vaccination in Korea be exempt from quarantine?

○ There is no distinction between vaccination in Korea and overseas, and individuals who have received the COVID-19 vaccine are exempt from quarantine.

- In the case of having received a vaccination in Korea (Registered), select "Korean Nationals Fully Vaccinated or Registered foreign Nationals" from the Q-code system and request vaccination history.

- If you have overseas vaccination history, select "Fully vaccinated abroad(Direct Registration)" in the Q-code system and provide both domestic and overseas vaccination history.

7. Is it possible to be exempted from quarantine if 180 days have passed after the second dose because the person came down with the COVID-19 before the third shot?

○ Those who have completed the 2nd shot (1st for Janssen) with a history of COVID-19 infection will be managed the same way as those who received the 3rd shot (even if 180 days have passed after the vaccination, they will be recognized).

○ Upon entering the country, submit documents (Korean or English) with the date of diagnosis (PCR test results, proof of complete recovery, etc.) to quarantine officers.

8. It has been 180 days after the second vaccination in Korea. How can I input the third vaccination from overseas country in Q-Code system?

○ Select "Fully vaccinated abroad(Direct Registration)" in the Q-code system and input and upload the information of vaccination.

3　Certificate of Quarantine Exemption

1. Where can I check the candidates and procedures for obtaining a Quarantine Exemption Certificate?

○ Please refer to ①Official Korean Government COVID-19 website (http://ncov.mohw.go.kr/) → ②Notice → ③Inbound travelers and overseas travelers → ④「Guidelines on Issuing Quarantine Exemption Certificate for Inbound Travelers」.

2. I was issued a Quarantine Exemption Certificate, but I cannot find the history in [Check Registration].

○ After issuing the Quarantine Exemption Certificate, it takes some time to link the system. If you cannot retrieve it at [Check Registration], please submit the Quarantine Exemption Certificate directly to the quarantine officer upon entry.

4　Negative PCR COVID-19 Test Requirement

1. Is it necessary to upload the file in addition to entering the PCR test result?

○ You can proceed to the next step only when all information input and certificate upload have been completed.

2. Can I upload the "PCR Negative Certificate" in languages other than Korean or English?

○ It is accepted if the "PCR Negative Certificate" test method part is issued in Korean or English.

○ However, in case the test method is in a language other than Korean or English, you have to upload an English or Korean translation with a translation certification document(Notarial Certificate*) to the system.

   * Personal translation requires authentication from notary institutions or embassies. Translation done by a certified translation office (including certified translators) does not require further authentication.

3. What is the scope of method accepted for the "PCR Negative Certificate"?

○ PCR tests based on the nucleic acid amplification methods (e.g. NAATs, RT-PCR, LAMP, TMA, SDA, NEAR) or supervised Rapid Antigen Tests (RATs) are valid;
- All types of COVID-19 tests taken without medical supervision are not accepted.

4. What is the requirement for the time of "Negative PCR COVID-19 test" and issuance of results thereof?

○ Submit a negative PCR COVID-19 test result performed (the sample collected) and issued within 48 hours of the departure date, or supervised negative professional RAT result taken and issued within 24 hours of the departure date
   * (Example) If you are departing from a country to Korea on May 23 at 10:00, 2022, you must submit your negative PCR test result taken after 00:00 on May 21, 2022 or supervised negative RAT result taken after 00:00 on May 22, 2022.
   ※ In the case of port, submit a negative PCR test result issued (not the sample collected) within 72 hours of the departure date (a supervised negative RAT taken and issued within 24 hours of the departure is also accepted.)

5. Who are exempted from submission of a negative PCR COVID-19 test result?

○ Children under 6 as of the date of arrival (only if all the accompanying persons traveling with the child have submitted valid negative test results)

○ Individuals with quarantine exemption certificates for humanitarian (attending funerals) or official business reasons.
   ※ The exemption of test requirement for foreign nationals with quarantine exemption certificates for above purposes is effective from 18 November 2021 (The exemption is already applied for Korean nationals).

○ Individuals who departed from Korea for another country but were denied entry or otherwise did not go through with the entry procedure at another country before returning to Korea. This applies to both Korean nationals and foreign nationals, and the burden of proof is on the traveling individual.

○ Korean nationals who are infected with COVID-19 within 10 to 40 days of the departure date
   * DNA amplification-based test methods such as a PCR test are valid only, but a supervised Rapid Antigen Test(RAT) is also acceptable.

○ Long-term foreign residents[*] in Korea (must possess more than one of the following: residence card, overseas Korean resident card, permanent resident card, ID card of a diplomatic mission in Korea or USFK Common Access) who are infected with COVID-19 in Korea within 10 to 40 days of the departure date
   * Implement a document quarantine without using Q-Code System (Submit proof certificates to a quarantine officer)

6. Are infants or young children required to submit a negative test result?

○ Infants or children aged 6 and under (as of the arrival date) are not required to submit a negative PCR test result if all individuals accompanying them submit a valid negative PCR test result.

○ However, there is no exception to the requirement to take a PCR test on the first day of arriving in Korea.